# BUDGET & PERSONNEL COMMITTEE MEETING

# AGENDA

## TOWN OF CHINCOTEAGUE

November 21, 2006 - 5:30 P.M. - Council Chambers - Municipal Center

## CALL TO ORDER

## PUBLIC PARTICIPATION

## AGENDA ADOPTION

Presentation on Health In	nsurance Plans for Employees	Page 2
Employee Christmas Gif	its <mark>,_</mark>	Page 13
Consider New Position I • Technology Spec	1	Page 14
<ul> <li>Water Works De</li> </ul>	velopment Specialist	Page 17

## **COMMITTEE COMMENTS**

## **ADJOURN**

# Memo

To: BUDGET & PERSONNEL COMMITTEE

VIA: ROBERT G. RITTER, JR.

From: CAROLE HAMMONDS

Date: November 20, 2006

Re: HEALTH INSURANCE QUOTES

Mr. Ritter,

My recommendation on Health Insurance is as follows:

# The Local Choice Health Benefits Program:

- This is administered through the Commonwealth of Virginia, Department of Human Resource Management.
- This is an Anthem PPO Network and our current Healthcare Providers are available.
- Premiums/rates are regulated under VA State Guidelines and new rates will not be available until February 2007. The Plan Administrator has promised a general quote for us by December 2006.

## Professional Benefits Solutions:

- This is an Independent Employee Benefits Planning Firm.
- ProBen offers us the ability to stay with United Healthcare/Mamsi at 6% increase at this time, but these rates cannot be guaranteed until our renewal.
- They also have benefits available through Anthem Healthcare and a quote is attached. Once again, these quotes cannot be guaranteed until our renewal.
- A quote for Aetna is included, but should not be considered due to limited Provider availability.

As you can see, there are a few options available to the Town of Chincoteague outside of VACO. I would recommend at this time that we take a look at the Local Choice Health Benefits Program in the future and re-visit Health Insurance options again in the near future.

Attachments: Professional Benefits Quotes – 3 pages

The Local Choice Comparison of Statewide Plans – 7 pages

# **QUOTES FROM PROFESSIONAL BENEFITS SOLUTIONS**

# **ILLUSTRATIVE**

# MAMSI - UNITED HEALTHCARE FINANCIAL EXHIBITS - MEDICAL

Town of Chincoteague - UHC

Effective Date: January 01, 2007

# ILLUSTRATIVE

# **ILLUSTRATIVE**

	Option # 1	Option # 2	Option # 3	Option # 4
	Alternate Plan	Alternate Plan	Alternate Plan	Alternate Plan
PLAN OFFERED	POS	POS	POS	POS
Overture Package Name Plan Name (Internal Use) Overture Plan Product Locations Plan Offering Multiple Option with: HRA or HSA	N/A JJB N/A Choice Plus * National Ch+ Single Option No	N/A JJB N/A Choice Plus * National Ch+ Retirees Single Option Option(s) Reitrees Only No	N/A JJC N/A Choice Plus * National Ch+ Single Option No	N/A JJC N/A Choice Plus * National Ch+ Retirees Single Option Option(s) Retirees Only No
RATES Employee Employee + 1 Employee + Family	\$440.83	\$367.76	\$438.73	\$366.01
	\$837.56	\$821.99	\$833.57	\$818.08
	\$1,336.03	\$1,311.19	\$1,329.67	\$1,304.95
ASSUMED ENROLLMENT Employee Employee + 1 Employee + Family	20 14 2	7 0 0	20 14 2	7 0 0
Monthly Premium	\$23,214	\$2,574	\$23,104	\$2,562
Annual Premium	\$278,574	\$30,892	\$277,248	\$30,745
Change from Current	16.2%	19.5%	15.7%	18.9%
BENEFITS* In-Network: Office Copay (PCP/SPC) Other Copays (IP/ER/UC) Deductible (Individual/Family) Coinsurance Out-of-Pocket (Individual/Family) Pharmacy	\$15/25 Per Visit	\$15/25 Per Visit	\$20/30 Per Visit	\$20/30 Per Visit
	\$300/\$100/\$50	\$300/\$100/\$50	N/A/\$100/\$50	N/A/\$100/\$50
	N/A	N/A	N/A	N/A
	100%	100%	100%	100%
	\$2,000/4,000	\$2,000/4,000	NA	NA
	\$10/\$30/\$50	\$10/\$30/\$50	\$10/\$30/\$50	\$10/\$30/\$50
Out of Network: Deductible Coinsurance Out of Pocket	\$300/900	\$300/900	\$500/1,500	\$500/1,500
	80%	80%	80%	80%
	\$2,500/5,000	\$ <b>22,96</b> 0 <b>757.608</b>	\$4,500/9,000	\$4,500/9,000

# **QUOTES FROM PROFESSIONAL BENEFITS SOLUTIONS**

# **ILLUSTRATIVE**

## UNITED HEALTHCARE FINANCIAL EXHIBITS - MEDICAL

Town of Chincoteague - Optimum Choice, Inc.

Effective Date: January 01, 2007

# **CURRENT PLAN WITH INCREASE OF 6%**

			ILLUSTRATIVE		ILLUSTRATIVE
	Option #1	Option #2	Option #3	Option #4	Option #5
	Current Plan	Current Plan	Current Plan	Current Plan-Medicare Carve Out	Current Plan
PLAN OFFERED	НМО	НМО	POS	НМО	POS
Overture Package Name	N/A	N/A	N/A	N/A	N/A
Plan Name	VA042DI	VA04TE0	VA042DI*dm	VA043BP	VA042DI*dm
Overture Plan	N/A	N/A	N/A	N/A	N/A
Product	OCI HMO	OCI HMO	OCI POS	OCI HMO	OCI POS
Locations	VA-OCI HMO	VA-OCI HMO	VA-OCI POS	VA-OCI HMO Retirees	VA-OCI POS Retirees
Plan Offering	Triple Option	Triple Option	Triple Option	Dual Option	Dual Option
Multiple Option with:	Option(s) II & III	Option(s) I & III	Option(s) I & II	Option(s) V	Option(s) IV
HRA or HSA	No	No	No	No	No
RATES					
Employee	\$404.07	\$365.82	\$490.67	\$326.27	\$429.52
Employee + 1	\$767.72	\$695.02	\$932.32	\$729.26	\$932.32
Employee + Family	\$1,224.62	\$1,108.66	\$1,509.40	\$1,163.27	\$1,509.40
ASSUMED ENROLLMENT					
Employee	19	1	0	7	0
Employee + 1	13	1	0	0	0
Employee + Family	2	0	0	0	0
Monthly Premium	\$20,107	\$1,061	\$0	\$2,284	\$0
Annual Premium	\$241,283	\$12,730	\$0	\$27,407	\$0
Change from Current	6.0%	6.0%	6.0%	6.0%	6.0%
BENEFITS*					
In-Network:					
Office Copay (PCP/SPC)	\$15/25 Per Visit	\$20/30 Per Visit	\$15/25 Per Visit	\$20/30 Per Visit	\$15/25 Per Visit
Other Copays (IP/ER/UC)	\$300 per admit/\$50/\$25	\$200 per day up to \$1,000/\$100/\$30	\$300 per admit/\$50/\$25	\$200 per day up to \$1,000/\$100/\$30	\$300 per admit/\$50/\$25
Deductible (Individual/Family)	0	\$500/1,000	0	0	0
Coinsurance	100%	100%	100%	100%	100%
Out-of-Pocket (Individual/Family)	1000	1800	1200	1100	1200
Pharmacy	\$10/\$30/\$50 - ancillary applies	\$10/\$30/\$50 - ancillary applies	\$10/\$30/\$50 - ancillary applies	\$10/\$30/\$50 - ancillary applies	\$10/\$30/\$50 - ancillary applies
	φτοιφούιφου - ancilially applies	4 10/430/430 - andiliary applies	ψτοιφοσιφού - aricilially applies	φτοιφοσιφού - ancinary applies	ψτοιψού φου - anciliary applies
Out of Network:	N//A	N1/A	¢2007/00	N1/A	¢2007/00
Deductible	N/A	N/A	\$300/600	N/A	\$300/600
Coinsurance	N/A	N/A	80%	N/A	80%
Out of Pocket	N/A	N/A	1200	N/A	1200

# Prepared For:

# Town of Chincoteague, VA - GENERAL QUOTE - ANTHEM

Effective Date: 12/01/2006

Zip Code: 23336



		Current	Option 1	Option 2	Option 3
		Mamsi	Aetna	Anthem	Anthem
		HMO - In Network Only	PPO	HMO	PPO
I. Medical/RX Benefits		Referrals Required	No Referrals	Referrals Required	No Referrals
		Benefit Summary	Benefit Summary	Benefit Summary	Benefit Summary
Deductible (In Network/Out of Network)		None	None/\$300	None	None/\$400
Coinsurance (In Network/Out of Network)		100%	100%/70%	100%	100%/80%
Out of Pocket		44.000	44.000	<b>. </b>	<b>44.000</b>
In Network		\$1,000	\$1,000	\$1,500	\$4,000
RX					
(Generic/Brand Formulary/Non		\$10/\$30/\$50	\$10/\$30/\$45	\$10/\$20/\$35	\$10/\$20/\$35
Formulary) Office Visits		44	222		
(Primary/Specialist)		\$15/\$25	\$10/\$20	\$10/\$20	\$15/\$30
II. Medical/RX Rates					
Employee Only	22	\$381.20	\$563.00	\$339.05	\$438.29
Employee + Spouse	11	\$724.26	\$1,204.00	\$759.47	\$978.77
Employee + Child	1	\$724.26	\$912.00	\$461.11	\$595.20
Employee + Children	0	\$1,155.30	\$912.00	\$671.31	\$865.44
Employee + Family	2	\$1,155.30	\$1,534.00	\$1,027.31	\$1,323.10
Medical Total Monthly Premium	36	\$19,388.00	\$29,610.00	\$18,329.00	\$23,650.25



# Comparison of Statewide Plans 2006

Effective July 1, 2006 or October 1, 2006

# The Local Choice 2006 Comparison of Statewide Plans

	Key Adv	antage Exp	oanded	Key Advantage 200		
<b>Plan year deductible</b> (Key Advantage: applies to certain medical services as indicated on chart)	One Person \$100	Two People \$200	Family \$300	In-Network: One Person \$200	Two People \$400	Family \$600
(HDHP: applies to medical, behavioral health, and prescription drug services)				Out-of-Networ \$400	<b>k:</b> \$800	\$1,200
Out-of-pocket expense limit	One Person \$1,000	Two People \$2,000	<u>Family</u> \$3,000	In-Network: One Person \$1,500	<u>Two People</u> \$3,000	<u>Family</u> \$4,500
				Out-of-Networ \$3,000	<b>k:</b> \$6,000	\$9,000
Out-of-network benefits	Yes. Plan's payment reduced by 25% for covered medical and behavioral health services.		you pay 20% co behavioral healtl	eet the out-of-netw insurance for medi n services. Copaym and behavioral he	cal and nents do not	
BlueCard® PPO and BlueCard Worldwide®	Included			Included		
Lifetime maximum	None			None		
Covered Services	In-Network	You Pay		In-Network \	You Pay	
Ambulance travel	20% coinsurar	nce after deductible	e	20% coinsurand	e after deductible	
Behavioral health and EAP Inpatient treatment • Facility services • Professional provider services	\$200 copayme \$0			\$300 copaymen	t per stay	
Outpatient professional provider visits	\$15 copayment		\$20 copayment			
Employee Assistance Program (EAP) (up to 4 visits per incident)	\$0			\$0		
Dental Dental plan year deductible Plan year maximum (except Orthodontics) Diagnostic and preventive services Primary services Complex restorative Orthodontic services	50% coinsurar 50% coinsurar	Two People \$50 ble nce after dental de nce after dental de nce after dental de etime maximum	ductible	50% coinsuranc	e after dental dedu e after dental dedu e after dental dedu	ctible
<b>Diagnostic tests, and x-rays</b> (for specific conditions or diseases at a doctor's office, emergency room or outpatient hospital department)	10% coinsurai	nce, no deductible		10% coinsurand	e after deductible	
Doctor visits – on an outpatient basis Primary care physicians Specialty care providers	\$15 copaymen \$25 copaymen			\$20 copayment \$35 copayment		
Emergency room visits Facility services Professional provider services - • Primary care physicians • Specialty care providers Diagnostic tests, and x-rays	\$75 copayment per visit (waived if admitted) \$15 copayment \$25 copayment 10% coinsurance, no deductible		\$20 copayment \$35 copayment	t per visit (waived i e after deductible	f admitted)	
Home health services (90 visit plan year limit)	\$0			\$0		
Home private duty nurse's services	20% coinsurar	nce after deductibl	е	20% coinsuranc	e after deductible	
		5 - 640				

Key Advantage 300 Key Advantage 500			High Dedi	uctible Heal	th Plan		
\$300 \$600 \$	F <u>amily</u> \$900	\$500 Out-of-Network:	Two People \$1,000 \$2,000	Family \$1,500 \$3,000	One Person \$1,200	Two People See Family	<u>Family</u> \$2,400
In-Network: One Person Two People F	Family	In-Network: One Person	Two People \$6,000	<u>Family</u> \$9,000	One Person \$5,000	<u>Two People</u> See Family	<u>Family</u> \$10,000
<b>Out-of-Network:</b> \$5,000 \$10,000		Out-of-Network: \$6,000	\$12,000	\$18,000			
Yes. Once you meet the out-of-network or you pay 30% coinsurance for medical a behavioral health services. Copayments apply to medical and behavioral health services.	and s do not	Yes. Once you meet you pay 30% coins behavioral health so apply to medical an	urance for medical ervices. Copayment	and s do not	No coverage, exc	ept in emergency.	
Included		Included			Included		
None		None			None		
In-Network You Pay		In-Network You	u Pay		In-Network Y	ou Pay	
20% coinsurance after deductible		20% coinsurance a	fter deductible		20% coinsurance	e after deductible	
20% coinsurance per stay after deductil \$0 \$25 copayment		20% coinsurance p \$0 \$25 copayment	er stay after deduct	ible	20% coinsurance 20% coinsurance 20% coinsurance	e after deductible	
\$0		\$0			\$0		
\$25 \$50 \$1,200 \$0, no deductible 20% coinsurance after dental deductible 50% coinsurance after dental deductible 50% coinsurance after dental deductible with \$1,200 lifetime maximum	\$75 e e e e,	\$25 \$1,200 \$0, no deductible 20% coinsurance a 50% coinsurance a 50% coinsurance a with \$1,200 lifetime	fter dental deductib fter dental deductib e maximum	le	50% coinsurance	e after dental deducti e after dental deducti e after dental deducti me maximum	ble
20% coinsurance after deductible		20% coinsurance a	iter deductible		20% coinsurance	e after deductible	
\$25 copayment \$40 copayment		\$25 copayment \$40 copayment			20% coinsurance 20% coinsurance		
20% coinsurance after deductible		20% coinsurance a	fter deductible		20% coinsurance	e after deductible	
\$25 copayment \$40 copayment 20% coinsurance after deductible		\$25 copayment \$40 copayment 20% coinsurance a	fter deductible		20% coinsurance 20% coinsurance 20% coinsurance	e after deductible	
\$0		\$0			20% coinsurance	e after deductible	
20% coinsurance after deductible		20% coinsurance a	fter deductible		20% coinsurance	e after deductible	

Covered Services	Key Advantage Expanded In-Network You Pay	Key Advantage 200 In-Network You Pay
Hospice care services	\$0	\$0
Hospital services Inpatient treatment: • Facility services • Professional provider services - • Primary care physicians • Specialty care providers	\$200 copayment per stay \$0 \$0	\$300 copayment per stay \$0 \$0
Outpatient treatment  Facility services  Professional provider services -  Primary care physicians  Specialty care providers  Diagnostic tests, and x-rays	\$75 copayment \$15 copayment \$25 copayment 10% coinsurance, no deductible	\$100 copayment \$20 copayment \$35 copayment 10% coinsurance after deductible
Infusion services Facility services Professional provider services Home services Infusion medications -  • Outpatient settings • Home settings	\$0 \$0 \$0 \$0	\$0 \$0 \$0 \$0 \$0
Maternity Professional provider services (prenatal & postnatal care) • Primary care physicians • Specialty care providers	\$15 copayment \$25 copayment If your doctor submits one bill for delivery, prenat copayment required for physician care. If your doc payment responsibility will be determined by the s	ctor bills for these services separately, your
<ul><li>Delivery -</li><li>Primary care physicians</li><li>Specialty care providers</li></ul>	\$0 \$0	\$0 \$0
Hospital services for delivery (delivery room, anesthesia, routine nursing care for newborn)	\$200 copayment per stay	\$300 copayment per stay
Outpatient diagnostic tests	10% coinsurance, no deductible	10% coinsurance after deductible
Medical equipment, appliances, formulas and supplies	20% coinsurance after deductible	20% coinsurance after deductible
Outpatient prescription drugs - mandatory generic Retail up to 34-day supply* *You may purchase up to a 90-day supply at a retail pharmacy by paying multiple copayments, or the coinsurance after the deductible  Mail Service up to 90-day supply	Tier 1 – \$15 copayment Tier 2 – \$20 copayment Tier 3 – \$35 copayment Tier 1 – \$30 copayment Tier 2 – \$40 copayment	Tier 1 – \$15 copayment Tier 2 – \$20 copayment Tier 3 – \$35 copayment Tier 1 – \$30 copayment Tier 2 – \$40 copayment
Routine vision (once every 24 months) Routine eye exam Eyeglass frames (one pair) Eyeglass lenses (one pair) • Single vision lenses • Bifocal lenses • OR	\$25 copayment  Remaining cost after Plan pays \$75  Remaining cost after Plan pays \$50  Remaining cost after Plan pays \$75  Remaining cost after Plan pays \$75  Remaining cost after Plan pays \$100	Tier 3 — \$70 copayment  Not covered Not covered Not covered Not covered Not covered Not covered
• Trifocal lenses Remaining cost after Plan pays \$100		

Key Advantage 300 In-Network You Pay	Key Advantage 500 In-Network You Pay	High Deductible Health Plan In-Network You Pay
\$0	\$0	20% coinsurance after deductible
20% coinsurance per stay after deductible	20% coinsurance per stay after deductible	20% coinsurance after deductible
\$0 \$0	\$0 \$0	20% coinsurance after deductible 20% coinsurance after deductible
20% coinsurance after deductible	20% coinsurance after deductible	20% coinsurance after deductible
\$25 copayment \$40 copayment 20% coinsurance after deductible	\$25 copayment \$40 copayment 20% coinsurance after deductible	20% coinsurance after deductible 20% coinsurance after deductible 20% coinsurance after deductible
\$0 \$0 \$0	\$0 \$0 \$0	20% coinsurance after deductible 20% coinsurance after deductible 20% coinsurance after deductible
\$0 \$0	\$0 \$0	20% coinsurance after deductible 20% coinsurance after deductible
\$25 copayment \$40 copayment If your doctor submits one bill for delivery, pren copayment required for physician care. If your d payment responsibility will be determined by the	octor bills for these services separately, your	20% coinsurance after deductible 20% coinsurance after deductible
\$0 \$0	\$0 \$0	20% coinsurance after deductible 20% coinsurance after deductible
20% coinsurance per stay after deductible	20% coinsurance per stay after deductible	20% coinsurance after deductible
20% coinsurance after deductible	20% coinsurance after deductible	20% coinsurance after deductible
20% coinsurance after deductible	20% coinsurance after deductible	20% coinsurance after deductible
Tier 1 — \$15 copayment Tier 2 — \$20 copayment Tier 3 — \$35 copayment	Tier 1 – \$15 copayment Tier 2 – \$20 copayment Tier 3 – \$35 copayment	20% coinsurance after deductible
Tier 1 – \$30 copayment Tier 2 – \$40 copayment Tier 3 – \$70 copayment	Tier 1 – \$30 copayment Tier 2 – \$40 copayment Tier 3 – \$70 copayment	20% coinsurance after deductible
Not covered Not covered	Not covered Not covered	Not covered Not covered
Not covered Not covered Not covered	Not covered Not covered Not covered	Not covered Not covered Not covered
Not covered	Not covered	Not covered

Covered Services	Key Advantage Expanded In-Network You Pay	Key Advantage 200 In-Network You Pay
Shots – allergy & therapeutic injections (at doctor's office, emergency room or outpatient hospital department)	10% coinsurance, no deductible	10% coinsurance after deductible
Skilled nursing facility stays		
(180-day per stay limit) Facility services	\$0	\$0
Professional provider services	\$0	\$0
Spinal manipulations and other manual medical interventions (\$500 plan year limit)  Primary care physicians Specialty care providers	\$15 copayment \$25 copayment	\$20 copayment \$35 copayment
Surgery – see Hospital services	4-0 -0-p-3/	**************************************
Therapy services Cardiac rehabilitation therapy, chemotherapy, radiation therapy, and respiratory therapy • Facility services • Hospital services • Professional provider services	\$0 \$0 \$0	\$0 \$0 \$0
Occupational therapy visits, physical therapy visits, and speech therapy visits  • Hospital services  • Professional provider services  • Primary care physicians  • Specialty care providers	\$25 copayment \$15 copayment \$25 copayment	\$35 copayment \$20 copayment \$35 copayment
Wellness services Well child (office visits at specified intervals through age 6) Primary care physicians Specialty care providers Immunizations and screening tests	\$15 copayment \$25 copayment 10% coinsurance, no deductible	\$20 copayment \$35 copayment 10% coinsurance, no deductible
Routine wellness – age 7 & older  Annual check-up visit Primary care physicians Specialty care providers Immunizations, lab and x-ray services*	\$15 \$25 10% coinsurance, no deductible * Your health plan pays 90% coinsurance up to \$200 per plan year for routine immunizations, lab and x-ray services	\$20 copayment \$35 copayment 10% coinsurance, no deductible * Your health plan pays 90% coinsurance up to \$200 per plan year for routine immunizations, lab and x-ray services
Preventive care  Gynecological exam Primary care physicians Specialty care providers  Pap test Mammography screening – age 35 or older Prostate exam (digital rectal exam) – age 40 or older Primary care physicians	one of each per plan year  \$15 copayment \$25 copayment 10% coinsurance, no deductible 10% coinsurance, no deductible	one of each per plan year  \$20 copayment \$35 copayment 10% coinsurance, no deductible 10% coinsurance, no deductible \$20 copayment
<ul> <li>Specialty care providers</li> <li>Prostate specific antigen test – age 40 or older</li> <li>Colorectal cancer screenings – age 40 or older</li> </ul>	\$25 copayment 10% coinsurance, no deductible 10% coinsurance, no deductible	\$35 copayment 10% coinsurance, no deductible 10% coinsurance, no deductible

Key Advantage 300 In-Network You Pay	Key Advantage 500 In-Network You Pay	High Deductible Health Plan In-Network You Pay
20% coinsurance after deductible	20% coinsurance after deductible	20% coinsurance after deductible
\$0	\$0	20% coinsurance after deductible
\$0	\$0	20% coinsurance after deductible
\$25 copayment \$40 copayment	\$25 copayment \$40 copayment	20% coinsurance after deductible 20% coinsurance after deductible
\$0 \$0	\$0 \$0	20% coinsurance after deductible 20% coinsurance after deductible
\$0	\$0	20% coinsurance after deductible
\$40 copayment	\$40 copayment	20% coinsurance after deductible
\$25 copayment \$40 copayment	\$25 copayment \$40 copayment	20% coinsurance after deductible 20% coinsurance after deductible
\$25 copayment \$40 copayment 20% coinsurance, no deductible	\$25 copayment \$40 copayment 20% coinsurance, no deductible	\$0, no deductible \$0, no deductible \$0, no deductible
\$25 copayment \$40 copayment 20% coinsurance, no deductible * Your health plan pays 80% coinsurance up to \$200 per plan year for routine immunizations, lab and x-ray services	\$25 copayment \$40 copayment 20% coinsurance, no deductible * Your health plan pays 80% coinsurance up to \$200 per plan year for routine immunizations, lab and x-ray services	\$0, no deductible \$0, no deductible \$0, no deductible
one of each per plan year	one of each per plan year	one of each per calendar year
\$25 copayment \$40 copayment 20% coinsurance, no deductible 20% coinsurance, no deductible	\$25 copayment \$40 copayment 20% coinsurance, no deductible 20% coinsurance, no deductible	\$0, no deductible \$0, no deductible \$0, no deductible \$0, no deductible
\$25 copayment \$40 copayment 20% coinsurance, no deductible	\$25 copayment \$40 copayment 20% coinsurance, no deductible	\$0, no deductible \$0, no deductible \$0, no deductible
20% coinsurance, no deductible	20% coinsurance, no deductible	\$0, no deductible

# **MEMORANDUM**

TO: Budget and Personnel Committee

FROM: Robert G. Ritter, Jr., Town Manager

DATE: November 16, 2006

SUBJECT: Employee Christmas Gifts

Each year the Town has provided employees with a monetary Christmas gift. It is recommended that fulltime employees currently on payroll be given \$100 and part-time employees currently on payroll be given \$50. This gift is budgeted in each department's salaries line item.

If it is the Committee's desire a motion should be "to recommend to Council that each fulltime Town employee be given a \$100 Christmas gift and each part-time Town employee be given a \$50 Christmas gift."

# **MEMORANDUM**

TO: Budget and Personnel Committee

FROM: Robert G. Ritter, Jr., Town Manager

DATE: November 16, 2006

SUBJECT: Information Technology Specialist

Attached is a position description for a new position in General Government for an Information Technology Specialist. Currently, the Town hires a contractor to support our computer hardware, server and website maintenance. There is an increasing amount of work to be performed by this contractor to maintain the servers for the Police Department, Town Office and the website. Assistance is also needed to maintain our GIS system. In addition, the Town will be upgrading our software shortly and we will need to assign administrator duties to someone with an already full workload. These duties could be assigned to the Information Technology Specialist.

With your recommendation and Council's approval this position would be funded from the General Government current salary level and \$10,000 from Police Department salaries. The wage classification for this position would be Grade 15-16 with a starting salary of \$26811.20.

If it is the Committee's desire a motion could be made "to recommend the Information Technology Specialist position to Council."

#### TECHNOLOGY SPECIALIST

Exempt (Grade 15)

### GENERAL DEFINITION AND CONDITIONS OF WORK:

Incumbent performs technical support duties in the operation of the Town's computer systems/services including the Local Area Network (LAN) and Intranet. Troubleshoots and diagnoses system failures to isolate the source of the problem between equipment, system software and applications. Installs and tests equipment and their associated peripheral devices. Performs installation diagnostics, provides technical advice, and provides support for standard software programs. Installs and tests package software and utilities. Serves as the Network Administrator and manages the LAN system. Determines placement of, configures network cabling, troubleshoots and maintains servers, hubs, routers, and switches. Serves as Webmaster by developing and maintaining the Town's website. No major technical changes, instrument purchases, or upgrades should be conducted before consulting with the Technology Specialist. Work is performed under the general supervision of the Town Manager.

#### ESSENTIAL FUNCTIONS/TYPICAL TASKS:

- Security plan, develop, implement, and maintain programs, polices, and procedures to protect the integrity and confidentiality of systems, networks, and data.
- Backup Maintain backup system for all data on the Town's computer systems.
- Systems Analysis consult with staff to refine functional requirements and translate functional requirements into technical specifications.
- Applications Software translate technical specifications into programming specifications; develop, customize, or acquire applications software programs; and test, debug, and maintain software programs.
- Operating Systems install, configure, and maintain the operating systems environment including system servers and operating system software on which application programs run.
- Network Services test, install, configure, and maintain networks including hardware (servers, hubs, bridges, switches, and routers) and software that permit the sharing and transmission of information.
- Internet provide services that permit the publication and transmission of information about agency programs to internal and external audiences using the Internet.
- Systems Administration install, configure, troubleshoot, and maintain hardware and software to ensure the availability and functionality of systems.
- Server Administration Maintain all servers, including the Town Office Server, Police Department Server, Web Server/Mail Server, and Audio Server.
- User Support provide technical support to staff that need advice, assistance, and training in applying hardware and software systems.
- Procurement provide technical advice for all computer related purchases.
- Webmaster Develop and maintain Town's web site including frequent postings of calendars, agenda packets, minutes, and audio for all council and committee meetings. Maintains forum and posts news and public announcements.
- Assist the Town Manager on special projects and as otherwise required.
- May attend meetings and help prepare agenda packets for Town meetings as required.
- GIS updates on the system.
- Performs related task as required.

#### KNOWLEDGE SKILLS AND ABILITIES:

Thorough knowledge of network standards, protocols, and procedures; the ability to develop, configure, install, and maintain networked systems including Local Area Networks (LANs) and Wide Area Networks (WANs); ability to install, configure, and maintain operating systems components and install updates and temporary fixes to existing programs. Extensive knowledge of Microsoft Windows XP & Windows 2000 Operating Systems, Microsoft Windows Server 2003/2000, and Microsoft Windows Server 2003 Web

Edition. Proficient in the use of all Microsoft Office products, including Microsoft FrontPage web-design software, HTML and DHTML code. Knowledge of Microsoft DNS, DHCP, Routing & Remote Access, Active Directory, IIS, & FTP services. The ability to create easily navigable Web pages, and the ability to evaluate code and repair errors. The ability to establish and maintain effective backup and recovery procedures. Skilled in the use of audio visual equipment. Extensive knowledge of the following protocols: Transport Control Protocol, Internet Protocol, User Datagram Protocol, Hyper Text Transfer Protocol, File Transfer Protocol, Domain Name System, Simple Mail Transfer Protocol, Post Office Protocol, Lightweight Directory Access Protocol, Virtual Private Network, Point-to-Point Tunneling Protocol, Layer 2 Tunneling Protocol, Point-to-Point Protocol over Ethernet, Real Time Streaming Protocol, Microsoft Media Server Protocol.

### **EDUCATION AND EXPERIENCE:**

Must have high school diploma, CompTia A+, and CompTia Network+ Certifications. Microsoft certified a plus. At least two years of experience in related field.

# **MEMORANDUM**

To: Budget and Personnel Committee

From: Mike Cosby, Public Works Director

Date: November 8, 2006

Subject: Proposal for new part-time Waterworks position

Attached is the job description for a proposed part-time position in our Water department. This position would be beneficial as it would:

- 1 Provide a technical resource that would enable us to generally improve practices and policies. Recently we have been working on large, time consuming projects that have left little time to focus on operational improvements.
- 2 Allow us to address important training needs on an in-house basis. Currently we only have one staff member who holds a waterworks license.
- 3 Help reduce our reliance on outside contractors for the development and monitoring of projects.
- 4 Alleviate some of the administrative burden from the Public Works Director.

The proposed salary for this position is \$12,480 per year. The Water department has been without a budgeted Waterworks Technician since the beginning of this fiscal year (24 weeks), so \$12,825 including benefits in the budget has not been spent. The projected total wages for the remainder of this fiscal year if the new position is filled on 12/11/06 (28 weeks) are \$6,720. There are larger questions with the Water budget that should also be discussed (large unplanned projects and uncertain collection of availability fees) but having a qualified person in this position is well worth the \$12,480 annual cost.

### WATERWORKS DEVELOPMENT SPECIALIST

#### GENERAL DEFINITION OF WORK:

Performs complex professional and administrative work maintaining the quality of operations of the Town Waterworks: does related work as required. Part-time work which is performed under the general supervision of the Director of Public Works.

This is sedentary work requiring the exertion of up to 10 pounds of force occasionally and a negligible amount of force frequently or constantly to move objects; work requires climbing, crouching, reaching, standing, walking, fingering, grasping, and repetitive motions: vocal communication is required for expressing or exchanging ideas by means of the spoken word; hearing is required to perceive information at normal spoken word levels; visual acuity is required for preparing and analyzing written or computer data, visual inspection involving small defects and/or small parts, assembly or fabrication of parts at or within arms length, operation of machines, operation of motor vehicles or equipment, determining the accuracy and thoroughness of work, and observing general surroundings and activities: the worker is subject to inside and outside environmental conditions, extreme cold, noise, hazards and atmospheric conditions.

#### ESSENTIAL FUNCTIONS/TYPICAL TASKS:

Planning, monitoring and development of waterworks operations and projects; providing technical training and guidance to Town staff: maintaining records and files; preparing reports.

Monitors and helps maintain quality and efficiency of waterworks operations;

Develops and executes training and development activities for Town staff;

Assists in the design of projects, including bid specifications and bid packages;

Participates in the selection of private contractors for services;

Makes field inspections of projects to ensure quality control;

Prepares a variety of correspondence concerning waterworks operations;

Assists and advises Town staff in the preparation of required reports and permits;

Participates in the review and establishment of operating policies and procedures;

Assists in the development of department budget and capital improvement planning;

Performs related tasks as required.

### KNOWLEDGE, SKILLS AND ABILITIES:

Comprehensive knowledge of the methods and techniques used in the operation, maintenance, rehabilitation and construction of waterworks facilities; thorough understanding of technical and environmental issues involved in the planning, design and operation of a public water supply system; ability to design and implement departmental training program; ability to review and analyze plans and specifications for the construction of waterworks facilities; ability to develop comprehensive operational policies and procedures; ability to prepare technical reports.

#### **EDUCATION AND EXPERIENCE:**

Any combination of education and experience equivalent to graduation from an accredited college or university with major course work in civil engineering or related field and extensive experience in a responsible position in the waterworks field.

## SPECIAL REQUIREMENTS:

Possession of an appropriate driver's license valid in the Commonwealth of Virginia. Possession of a Class II Waterworks Operator license issued by the Commonwealth of Virginia.